

Frontline UK GDPR Compliance Statement



Purpose: *To summarise our approach to UK GDPR Compliance within Frontline.*

Applies to: *All staff within Frontline Consultancy.*

Owner: MD

Document First issue: January 2026 Current version: V1

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Document History

Version	Date	Contributor	History of Edit or Review
1	15/09/2025	LM	Document created
1	28/01/2026	BMc	Reviewed & Document history section added. V1 released

Introduction

Frontline Consultancy and Business Services Ltd ("Frontline") is committed to full compliance with the UK GDPR, the Data Protection Act 2018, and ICO guidance.

Lawful Basis for Processing

Frontline processes data under lawful bases including contract, legal obligation, legitimate interests, and consent.

Roles & Responsibilities

As a Data Processor, Frontline follows customer instruction and applies strict security controls. As a Data Controller, Frontline defines purposes and means of processing.

Data Security & Technical Controls

Frontline implements multi-layered security, encryption, monitoring, ISO-aligned controls, and cloud-security frameworks.

Data Breach Management

Frontline maintains a GDPR-compliant breach policy, investigates all incidents, notifies customers, and documents outcomes.

Sub-Processors

Frontline ensures GDPR compliance for all sub-processors including Microsoft Azure.

International Transfers

Transfers outside the UK use SCCs, adequacy decisions, or other approved mechanisms.

Data Retention & Disposal

Data is retained only as required and securely erased or anonymised when no longer needed.



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Data Subject Rights

Frontline supports access, rectification, erasure, restriction, objection, and portability.

Transparency & Public Policies

Frontline maintains publicly accessible policies including Privacy Policy, Cookie Policy, GDPR Statement, Information Management Policy, Quality Management Policy, Modern Slavery Policy, Environmental Policy, and Health & Safety Policy.

Contact Details

Brian McEvilly – Managing Director

Frontline Consultancy & Business Services Ltd

Frontline House, Epsom Avenue, Brooke Park Estate, Wilmslow, Cheshire SK9 3PW

Email: DPO@frontline-consultancy.co.uk

Tel: 0333 323 2141