

# Delivering Agility

How the IT function can **prepare small and midsize companies** for the next economy



IT sets the **foundation for long-term resilience** and ensures that every part of the business has the tools it needs to meet its strategic goals.

Q. What are your organization's strategic priorities over the next three years?  
Respondents could select all that apply.

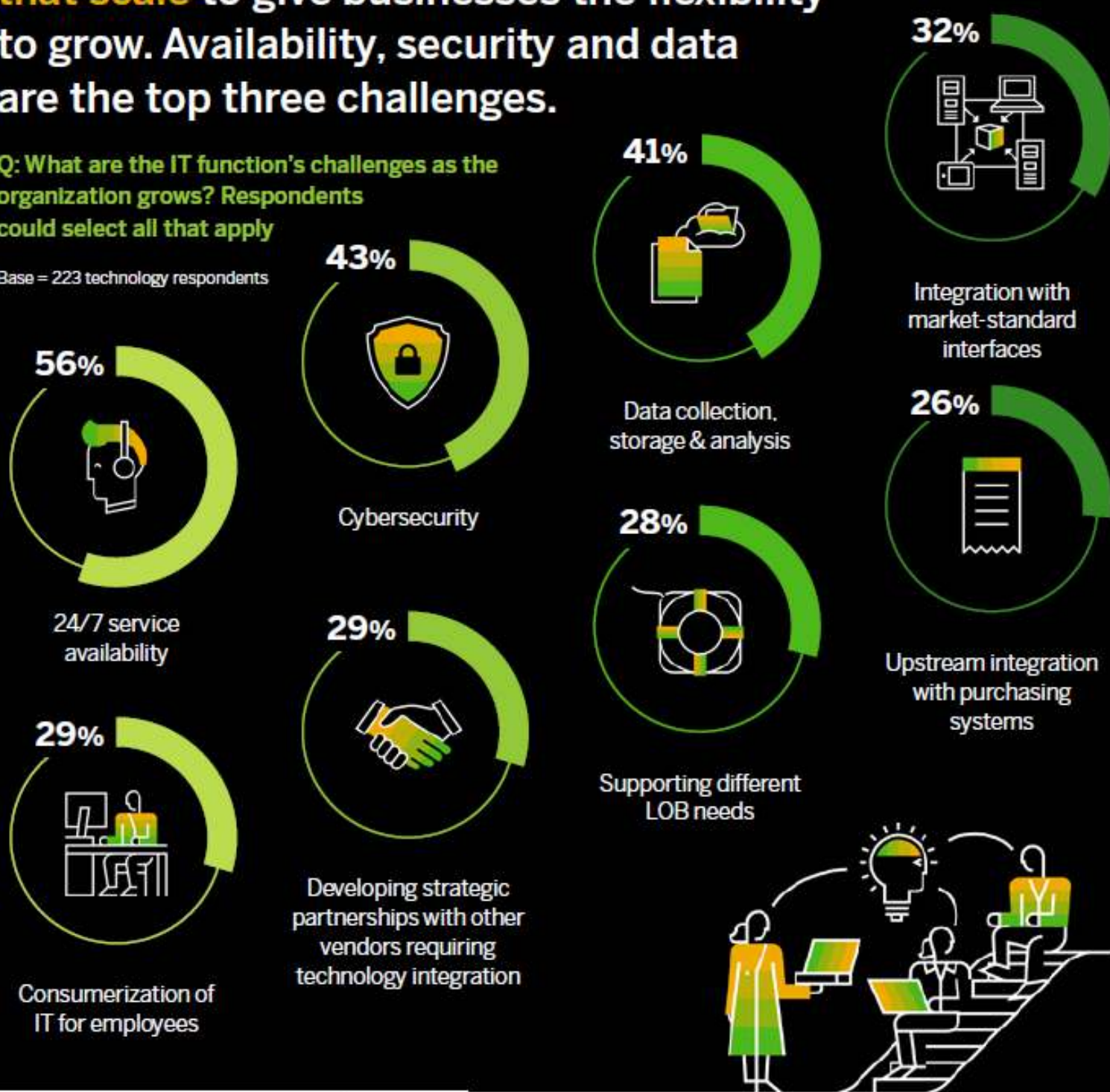


Base = 223 technology respondents

The role of IT is to **invest in technologies that scale** to give businesses the flexibility to grow. Availability, security and data are the top three challenges.

Q: What are the IT function's challenges as the organization grows? Respondents could select all that apply

Base = 223 technology respondents



**Adopting enterprise-wide technologies** is critical to connecting the business, enabling scalability, and shaping digital experiences.

**75%**

Of IT leaders agree or strongly agree that digital technologies have meaningfully improved the customer experience

